

TENANT PORTAL OVERVIEW



Benefits:

- **Secure** - Online payments are more secure than mailing a check.
- **Convenient** - Easily view your balance and make payments online.
- **Effortless** - Pay instantly, set up automatic payments and never worry about paying late fees.
- **Flexible** - You can pay with whatever method best fits your needs.
- **Fast Maintenance** - Submit maintenance requests (and photos) easily. Monitor the status of your requests
- **24 / 7 access** - View your lease, access important documents from anywhere, from your computer, laptop, or mobile device. Stay logged in for instant access.

Payment Options:

eCheck (100% free to you!)

Enter your routing and account numbers in your secure Online Portal to pay rent or any other charge directly from your checking or savings account.

Credit or Debit Card

Use your debit or credit card to pay rent or any other charge through the secure Online Portal. (An online convenience fee applies and is based on your monthly rent charges).

Electronic Cash Payments

If you choose this method, we will provide you with a reusable PaySlip that can be used at 7-Eleven, CVS, Ace Cash Express, or Casey's General Store to pay your rent in cash (a \$3.99 transaction fee applies; \$1,500 maximum per transaction).

Access on your desktop or download the Mobile App.

Search Term:

Online Portal by AppFolio



Powered by:  appfolio

Questions? Please email us at
TeeFrankRealty@gmail.com
or call **760-840-0088**

How to get started:

- Go to **www.teefrank.com/tenant-portal-get-started/** to request access to your Online Portal. Please include your first and last name.
- You will receive an email with a link to your personal, secure Online Portal.
- Create a password and start paying right away!
- Once you've activated your account, you can log in at:
www.teerentals.appfolio.com/connect
- Brief video overview at **www.teefrank.com/tenant-services**



teefrank.com

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